

FREQUENTLY ASKED QUESTIONS

Imp. Note : FAQ's are just to help candidates to follow the correct path and it would be advisable for all candidates to read the **e-Prospectus** carefully before applying online. For any further assistance, please contact **helpline No. 8010-855-855**.

| S.No | Type Of Queries | Solution |
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| 1. | Intake | The intake indicated in the e-Prospectus is as per UGC Regulations 2016. |
| 2. | Ph.D. and M.Phil/Ph.D Entrance Exam | The examination would be held on all India basis and question paper for the same would be as per UGC Regulations-2016 i.e. 50% Research Methodology and 50% Subject specific. The entrance examination would be of qualifying nature with 50% qualifying marks followed by viva voce. In case of any dispute in this regard, the provisions of UGC Regulations 2016 shall be binding. |
| 3. | Eligibility of Candidates who are due to appear in the qualifying examination | The candidates who are due to appear in their respective qualifying examination may also apply. In the event of their selection they will be entitled to admission only if they have secured the minimum prescribed percentage of marks in their qualifying examination and they submit all documents including final marks-sheets of qualifying examination before the deadline fixed for registration. |
| 4. | Profile Correction | <p>All the corrections can be done by the candidate himself/herself before paying the fees through edit option available in the online form itself. Once the fee is paid and online form submitted, any correction in the online form can be carried out only on 16th & 17th October, 2017 till 5.30 PM. Candidates may please note that no correction in the online application form would be allowed under any circumstances after 17th October, 2017 (5.30PM).</p> <p>Candidates are therefore advised to read section-29 <u>important points to remember</u> of the e-Prospectus before filling the form and before making payment.</p> |
| | (a) Name spelling correction (Self/ Father's/Mother's) | |
| | (b) Date of birth correction | |
| | (c) Gender correction | |
| | (d) Address correction | |
| 5. | Academic Qualification Correction | |
| | Filled wrong subject in academic detail | |
| | Subject Choice Correction (Modification) | |
| 6. | Academic Detail correction | |
| | (a) Correction in qualification detail | |
| | (b) Name of Board correction | |
| | (c) Passing of year correction | |

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| | (d) Subject and paper correction | | <p>All the corrections can be done by the candidate himself/herself before paying the fees through edit option available in the form itself. Once the fee is paid and form submitted, any correction in the form can be carried out only on 16th & 17th October, 2017 till 5.30 PM, allowed for the purpose. Candidate may please note that no correction in the application form would be allowed under any circumstances after 17th October, 2017 (5.30 PM).</p> <p>Candidates are therefore advised to read section 29 important points to remember of the e-Prospectus before filling the form and before making payment.</p> |
| | (e) Name of school/collage/institute /district correction | | |
| | (f) Percentage, Marks and CGPA correction. | | |
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| 7. | Change of Subject preference | | |
| | Addition/deletion of subjects | | <p>All the corrections can be done by the candidate himself/herself before paying the fees through edit option available in the form itself. After the fee payment, no such request for addition or deletion of subject/preference will be entertained under any circumstances.</p> <p>However, change in the order of preferences of opted subjects can be carried out during 16th and 17th of October, 2017 (till 5.30 PM).</p> |
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| 8. | Category Change | | |
| | Category change for SC / SC / ST / Gen. / Creamy Layer / Non- Creamy Layer/ BPL/ PWD | | <p>All the corrections can be done by the candidate himself/herself before paying the fees through edit option available in the form itself. After the fee payment, no such request will be entertained under any circumstances, provided, there is any Court/Government Orders for inclusion/deletion of category list.</p> |
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| 9. | Exam Centre Correction | | |
| | Filled Wrong exam centre in the form. | | <p>All the corrections can be done by the candidate himself/herself before paying the fees through edit option available in the form itself. Candidates are advised to select the examination centre with utmost care. After the payment of fee, no request for change of centre of examination shall be entertained under any circumstances.</p> |
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| 10. | Issue in Form filling | | |
| | (a) How do I get Application number and password after filling the form | | (a) Once you filled in all your details in the online form an option will appear prompting you to enter a unique password for your application form security. Once you click the proceed button in the online form you will receive a confirmation message on registered mobile and an e-mail on your registered e-mail ID, showing your Application number and Password. |
| | (b) Proceed option is not working | | (b) Perhaps your browser is not supporting the application. It is advised to use another browser. If problem still persists then please call us on helpline number. (c) Edit option is available in the form, just click on edit button and make the changes. |
| 11. | Forgot Application Number | | |
| | (a)Forgot Online Application form number. | | Please check your registered e-mail id inbox or message box, as you have already received an automated message and e-mail when you initially filled the form. |
| | (b)Forgot the password for online application form. | | Please call our helpline number or click on forgot password button on the admission website. A new password will be generated and forwarded to your registered e-mail id. |
| | (c)Not received the password on mobile | | |
| 12. | Eligibility Queries for | | |
| | (a) JNU Entrance Examination | | Detailed information is given in the e-Prospectus. If you still have any doubt / difficulty please do call us on our helpline number. |
| | (b) Percentage requirement | | |
| | (c) Net JRF course | | |
| | (d) Blind candidates | | |
| | (e) SC/ST/OBC/PWD and general category | | |
| | (f) Foreign national student | | |
| 13. | Fee payment related | | |
| | (a) Processing Fee | | Please see item at Section-29 of the e-Prospectus “Important points to remember while applying” |
| | (b) Registration/Admission Fee | | Please see item at Section-18 of the e-Prospectus “Fee and Mode of payment” |
| | (d) Course fee | | |
| 14. | Result Related Queries. | | |
| | (a)Dates of declaration of result | | Please see item at Section-26 of the e-Prospectus “Time Table for Admission” |
| | (b)Where I can get the result. | | Please see your results on your login as all the details updated on your login only. |

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| 15. | Previous Years Question Papers | | |
| | (a) For how many years of question papers are available? | | Last 3 Years except in case where the exam has not been conducted in the last year in a particular course. |
| | (b) Where we can get previous years question papers. | | Please follow the link given at Section-17 of the e-Prospectus " Previous Years Question Paper " |
| 16. | Regarding Prospectus | | |
| | Where we can get general prospectus. | | No hard copy of the Prospectus will be provided, however, e-Prospectus is available on the University website. |
| 17. | Process of Payment | | |
| | Mode of payment | | Debit Card/Credit Card/Net Banking |
| 18. | Queries for Foreign Students | | |
| | What is the process of admission for foreign students? | | Please see item at Section-23 of the e-Prospectus " Admission Procedure for Foreign Students ". For any further queries please call our helpline number. |
| 19. | Other General Queries | | |
| | Where and how can we register online? | | Application form can be filled online on the website www.admissions.jnu.ac.in w.e.f. 15 th September, 2017 (10.00AM) till 13 th October, 2017 (11.59 PM) |
| 20. | AYUSH-NET | | P.G. Degree holders of AYUSH System of Medicine may be considered equivalent to Masters programmes (M.Sc./M.A.) and are also eligible for the JNU Entrance Examination of the M.Phil/Ph.D. programmes. |
| 21. | Deprivation Points | | |
| | a) Who are eligible for Deprivation Points for Quartile Districts? | | The benefit of deprivation points will be extended only to candidates seeking admission in UG/PG/M.Tech/MPH/PGDE/Part-time programmes. |
| | b) Basis on which deprivation points are awarded | | Benefit of deprivation points is given on the basis of particulars furnished by the candidates in the relevant field of the online application form. In case of failure to produce documentary evidence at the time of admission/registration, the candidate will be declared as ineligible for the benefit of deprivation points and his/her merit rank/eligibility for admission would be reviewed accordingly. In case of submission of false information by the candidate, his/her admission will be cancelled, ipso-facto. |
| 22. | Viva-voce related | | List of candidates eligible to be called for viva-voce will be displayed in the last week of February, 2018 and viva-voce will be conducted by the 20 th of March, 2018. However, candidates are requested to check the University website regularly for the exact date of the viva-voce. No separate communication will |

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| 23. | M.Phil/Ph.D. Entrance Examination | | An Entrance Test Shall be conducted which will be qualifying in nature with qualifying marks as 50% followed by viva-voce. The syllabus of the Entrance test shall consist of 50% of research methodology and 50% shall be subject specific. |
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| 24. | Can a candidate answer the JNU Entrance Examination in Hindi or any other Indian language? | | Unless otherwise specified in the question paper, the JNU being an all India University, the medium of instruction for all programmes of study (barring Languages) is English; and the candidates are advised to write their answers, as far as possible, in English. |
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